



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

CONTRACT AGREEMENT 2023

Between:

Palais de Fès Suites & Spa , represented by Ms Ghita Tazi, General Manager.

Address: 15 Makhfia R'cif, near Cinema Amal, Fez Medina, Morocco

Tel: + 212 (0) 535 76 15 90 Fax: + 212 (0) 661 08 36 65

Email: palaisdefesdartazi@gmail.com

And

....., represented by ,

Address

Tel:Fax.....

Email:

The rates below are valid for the period of and subject to the terms & conditions fixed in the contract.

The terms and conditions of this contract cancel/ replace all previous agreements that may have been signed for the same period.

They apply between the "Hotel" and the "Partner" and may not change unless there is a prior written consent by both parties.

Many thanks for your continuous support.



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

FACT SHEET

Palais de Fès Suites & Spa 2023 Per room per night - Breakfast included - City Taxes to be added: 23 MAD/pax/night			Low Season 7 January – 23 February 19 June – 03 September		High Season 24 February – 18 June 04 September – 15 November		Peak Season 23 December – 06 January	
Room type	m ²	Bed configuration	RACK	PARTNER	RACK	PARTNER	RACK	PARTNER
Suite KARIMA	45 m ² Incl terrace	KING	2 480 MAD	1 980 MAD	3 100 MAD	2 480 MAD	3 720 MAD	2 970 MAD
Suite AMIRA	35 m ²	KING	2 800 MAD	2 240 MAD	3 500 MAD	2 800 MAD	4 200 MAD	3 360 MAD
Suite MORJANA	45 m ²	KING	2 800 MAD	2 240 MAD	3 500 MAD	2 800 MAD	4 200 MAD	3 360 MAD
Suite LAYLA	55 m ² Incl terrace	KING	3 040 MAD	2 430 MAD	3 800 MAD	3 040 MAD	4 560 MAD	3 640 MAD
Suite MAYSSA	65 m ²	KING	3 040 MAD	2 430 MAD	3 800 MAD	3 040 MAD	4 560 MAD	3 640 MAD
Private Riad SULTANA	175 m ² Incl terrace	1 st Bedroom : King 2 nd Bedroom: King 3 rd Bedroom: Single	4 800 MAD	3 840 MAD	6 000 MAD	4 800 MAD	7 200 MAD	5 760 MAD
<p>Conditions: Any confirmation of booking necessarily requires a guarantee of payment (Either credit card, wire transfer or down payment)</p> <p>Any request to change the indicated times of breakfast or spa services must be communicate to the hotel no later than 2 days in advance)</p>			<p>- Rates per room are for 1-2 guests including breakfast, served on the terraces of the palace</p> <p>-Tourist Tax 23 MAD per guest not included</p> <p>-Additional single bed 300 MAD (baby FOC)</p> <p>-Half board 440 MAD pers / day (drinks not included)</p> <p>-Full board 880 MAD pers / day (drinks not included)</p> <p>- Airport transfert 1-3 pers single way 200 MAD</p> <p>- Airport transfert 4-6 pers single way 350 MAD</p>				<p>Cancellation rules: Refundable up to 15 days before check-in</p>	

Above rates are NET of commission and expressed in Moroccan Dirham, based on single or double occupancy. They include 10% VAT



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

TERMS & CONDITIONS

1. RATES

The rates outlined in this contract are preferred Net Rates.

In the event of a change in taxation or introduction of additional taxes all, contract rates will be adjusted accordingly without further notice. They are inclusive of 10% government tax. The Wholesaler Agreement will only be valid if signed by both parties and returned to the hotel by email.

Complimentary benefits :

- Royal Moroccan Breakfast served on the Palace's terraces
- Room upgrade at check-in time, upon availability
- Early Check-in, upon availability
- Late Check-out, upon availability
- Guided visit of Fez Medina
- Welcome drink and amenities

Additional charges :

- Daily Stay Tax: 23 MAD per person per night - subject to changes according to Moroccan regulations
- Agency rates are inclusive of breakfast
- Extra bed: 300 MAD/pax & per night
- Private Airport Transfer: 200 MAD/way (03 pax maximum including luggage)
350 MAD/ way (06 pax maximum including luggage)

2. SEASONALITY:

Low Season:

Jan 07th to Feb 23rd
Jun 19th to Sep 03rd
Nov 16th to Dec 22nd

High Season:

Feb 24th to Jun 18th
Sept 04th to Nov 15th

Peak Season:

Dec 23rd to Jan 06th



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

3. RESERVATIONS PROCEDURE

All reservation requests need to be expressed in writing, the Partner should contact the Hotel prior to confirming any availability to his/her guests.

A reservation is confirmed when the Partner applies the hotel payment policy and submits a rooming list together with flight details and clients' full names before arrival. When the partner books accommodation only, he/she remains responsible for the client's transfers.

Should the Partner fail to supply such information as specified, the Hotel reserves the right to release the reserved rooms, unless agreed otherwise by both parties in writing. All proposals sent to partners do not engage in any case the availability, a reservation is definitely confirmed when the partner applies our payment policy.

4. EXTRA BED & CHILDREN POLICY

- An extra bed will be charged at 300 MAD/night/person – (net of commission)
- A maximum of one Extra Bed is permitted per category

5. COLLATERAL PRESENTATION / BROCHURE

All advertising and promotional materials including website information pertaining to the Hotel shall need written consent and approval from the Hotel representative prior to any proposed insertion and in any media.

If need be, the Hotel will supply the Partner with a selection of images and marketing content to accurately portray the Hotel.



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

6. SPECIAL OFFERS:

Stay 5 nights & pay only 4 nights:

- Valid dates: from June 19 2023 to August 31 2023
- Applicable to all suites.
- VIP Amenities in the room
- Welcome drink at the arrival (Tea & Moroccan pastries).
- Upgrade upon availability (at the check-in)
- Complimentary guided visit of the Medina of Fez

7. COLLABORATION TERMS LEISURE ACTIVITIES

We will be pleased to extend 20% commission to the Partner confirming the following leisure activities at Palais de Fès Suites & Spa:

Cooking workshops:

- Private cooking sessions at 900 MAD per person organized at the hotel including market shopping for ingredients in the medina, cooking class and lunch

8. CANCELLATION AND NO-SHOW POLICY

Notice of cancellation or reduction in the number of reserved rooms or nights must be provided in writing to the Hotel. The Hotel will apply the following cancellation charges equivalent to the contract rates:

Less than 15 days before arrival
No show or early departure

The total stay will be charged
The total stay will be charged



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

9. PAYMENT POLICY

The Partner must pay the total amount of the pro-forma invoice 15 days before guest's arrival. Any queries relating to billing should be addressed to Financial Department within 7 days of receiving the invoice. All invoices will be settled in Moroccan Dirhams; any conversion to other currency will be fixed at exchange rate fixed to the day of payment execution.

Payment will be done by credit card or bank transfer:

Account name: Palais de Fès Dar Tazi
Account number: 022.270.000.010.00.061.371.85.68
Agency: SGMB
Code Swift: SGMBMAMCXXX

10. CHECK-IN TIME & PRE-REGISTRATION

Check-in time is 2:00 pm.

Check out time is 12:00 pm (noon).

Early check-in & late check-out will be granted to guests at the discretion of the hotel and when available.

11. LIABILITY

The Hotel shall not be liable to the Partner or guest by reason of any failure to or delay in performing any Hotel obligations under this agreement if the delay or failure was due to Force Majeure & including without limitation : fire, flood, explosion, earthquake, storm or other natural disaster, civil commotion, strike, embargo, any fault or delay by their sub-contractors or any industrial or civil dispute confined to part or all of their workforce, hostilities (whether war is declared or not), sabotage, terrorist attack, or the acts or decisions of any governmental, public, or juridical authority (otherwise than pursuant to the act or default of the party concerned) or the imposition of any independent government sanction, or similar action made after the date of this agreement.



PALAIS DE FES
SUITES & SPA
FEZ, MOROCCO

In order to validate this contract, please sign, stamp and return a copy by email or by post at:

Signed and accepted for and on behalf of
PALAIS DE FES SUITES & SPA

Signed for and on behalf of
The partner

Signature/Name:

Ghita Tazi
General Manager

Signature/Name: